



ATTENTION EMPLOYEES

(ATENCIÓN EMPLEADOS)

MINIMUM WAGE INFORMATION

(INFORMACIÓN SOBRE EL SALARIO MÍNIMO)

Effective 12/31/15

Basic Hourly Rate

\$9.00 per hour

A partir del 12/31/15

Salario Mínimo

\$9.00 por hora

Overtime Rate

For most occupations, employees must be paid overtime after 40 hours of work in a week at 1 ½ times their hourly rate of pay. For residential employees, the overtime rate applies after 44 hours.

Tips

A specified allowance may be credited toward the minimum wage for tips earned.

Meals and Lodging

A specific credit may be granted toward the minimum wage for meals and/or lodging provided by the employer.

Federal Law

Employees covered under the federal Fair Labor Standards Act must be paid in accordance with State law and also in accordance with higher federal requirements, where applicable.

Other Wage Requirements

A specific amount must be paid, in addition to the minimum wage, for the maintenance of required uniforms.

There are provisions for other supplemental wages in New York State Industry wage orders. These may include a part-time rate, daily call-in pay and a rate for split shift or spread of hours. Whether a particular supplemental wage applies depends on the provisions of the industry wage order covering the employment.

For additional information or to file a complaint

Write or call the Department of Labor, Division of Labor Standards at one of the offices listed below:

Pago por horas extras

En la mayoría de los trabajos, los empleados deben recibir una paga de tiempo y medio de la tarifa regular por hora cuando las horas trabajadas exceden las 40 horas semanales. Los empleados que residen en el sitio de trabajo, deben recibir una paga de tiempo y medio de su tarifa regular por hora en exceso de 44 horas semanales.

Propinas

Se puede acreditar al salario mínimo una cantidad específica por las propinas ganadas.

Comidas y Alojamiento

Se puede acreditar una cantidad específica al salario mínimo por comidas y/o alojamiento provistos por el patrono.

Ley Federal

Los empleados protegidos por la Ley Federal de Normas Equitativas del Trabajo (Federal Fair Labor Standards Act) deben ganar salarios según lo estipulan las leyes estatales y de acuerdo con los requisitos superiores federales, según apliquen.

Otros requisitos salariales

Se debe pagar una cantidad específica, además del salario mínimo, por el mantenimiento de uniformes obligatorios.

Existen otras disposiciones sobre pagos suplementarios en las ordenanzas industriales del Estado de Nueva York. Dichas disposiciones contienen una tarifa por trabajo a medio tiempo, trabajo diario casual, turnos divididos o por horas repartidas. Si un pago suplementario es pertinente o no, depende de las disposiciones vigentes en el tipo de industria que cubre el trabajo desempeñado.

Si necesita más información o para presentar una querrela por favor escriba o llame al

Departamento del Trabajo División de Normas Laborales a cualquiera de las siguientes oficinas:

State Office Building Campus
Albany, NY 12240
(518) 457-2730

44 Hawley Street
Binghamton, NY 13901
(607) 721-8014

65 Court Street
Buffalo, NY 14202
(716) 847-7141

400 Oak Street
Garden City, NY 11530
(516) 794-8195

75 Varick Street, 7th Floor
New York, NY 10013
(212) 775-3880

276 Waring Road Room 104
Rochester, NY 14609
(585) 258-4550
(Subdistrict)

333 E. Washington Street
Syracuse, NY 13202
(315) 428-4057

120 Bloomingdale Road
White Plains, NY 10605
(914) 997-9521

For additional information:
www.labor.ny.gov

Summary of Wage Order Rates and Credits for the Hospitality Industry

	Rates effective as of:						
	12/31/15	12/31/16	12/31/17	12/31/18	12/31/19	12/31/20	7/01/21
Basic Minimum Hourly Rates							
All workers, except Fast Food Employees	\$ 9.00						
Fast Food Employees – in NYC	\$10.50	\$12.00	\$13.50	\$15.00			
Fast Food Employees – Rest of State	\$ 9.75	\$10.75	\$11.75	\$12.75	\$13.75	\$14.50	\$15.00
Tipped Workers							
Cash Wage (minimum)	\$ 7.50						
Tip Credit (maximum)	\$ 1.50						
Tips for service employees must be at least	\$ 1.95						
In resort hotels, such tips must be at least	\$ 5.05						
Uniform Maintenance Rate (per week)							
Over 30 hours	\$11.20						
Over 20 to 30 hours	\$ 8.85						
20 hours or less	\$ 5.35						
Meal Credits (per meal)							
Restaurants & All Year Hotels							
Service & Food Service Workers	\$ 2.50						
All other employees	\$ 3.10						
Resort Hotels							
Food Service Workers	\$ 2.75						
Service Employees	\$ 3.25						
All other employees	\$ 4.05						
Lodging Credits							
Restaurants – per day							
Food Service Workers	\$ 1.50						
Service Employees	\$ 1.75						
All other employees	\$ 2.20						
Restaurants – per week							
Food Service Workers	\$ 9.60						
Service Employees	\$11.30						
All other employees	\$14.00						
Hotels & Resort Hotels without meals – per hour							
Food Service Workers	\$ 0.35						
Service Employees	\$ 0.35						
All other employees	\$ 0.45						
Resort Hotels with 3 daily meals – per day							
Food service workers	\$13.75						
Service Employees	\$16.25						
All other employees	\$20.20						
Executive and Administrative Exemption							
Minimum weekly salary required	\$675.00						

A Fast Food Employee includes any person employed at or for a Fast Food Establishment whose duties include customer service, cooking, food or drink preparation, delivery, security, stocking supplies or equipment, cleaning or routine maintenance.

A Fast Food Establishment is a business that primarily serves food or drinks, offers limited service, where customers order and pay before eating, and is part of a chain of 30 or more locations.

A Food Service Worker is an employee primarily engaged in the serving of food and beverages to guests, patrons or customers in the hospitality industry.

A Service Employee is an employee, other than a food service worker, who customarily receives tips of at least \$1.95 on and after December 31, 2015, or more per hour.



Summary of Wage Order Rates and Credits for Miscellaneous Industries & Occupations

	Effective 7/24/09	Effective 12/31/13	Effective 12/31/14	Effective 12/31/15
Basic Minimum Hourly Rate	\$7.25	\$8.00	\$8.75	\$9.00
Tip Allowance (per hour)				
Low rate for tips averaging at least:	\$1.10	\$1.20	\$1.30	\$1.35
High rate for tips averaging at least:	\$1.75	\$1.95	\$2.15	\$2.20
Uniform Maintenance Rate (per week)				
Over 30 hours	\$9.00	\$9.95	\$10.90	\$11.20
Over 20 to 30 hours	\$7.10	\$7.85	\$ 8.60	\$ 8.85
20 hours or less	\$4.30	\$4.75	\$ 5.20	\$ 5.35
Per Meal Allowance	\$2.50	\$2.75	\$3.00	\$3.10
Lodging Allowance				
Non-Profit				
Per Day	\$4.30	\$4.75	\$ 5.20	\$ 5.35
House or apartment w/utilities per day	\$9.00	\$9.95	\$10.90	\$11.20
Per Hour (children's camps)	\$0.35	\$0.40	\$0.45	\$0.45
All Other				
Per Day	\$3.10	\$3.40	\$3.70	\$3.80
House or apartment w/utilities per day	\$5.80	\$6.40	\$7.00	\$7.20
Executive and Administrative Exemption				
Minimum weekly salary required	\$543.75	\$600.00	\$656.25	\$675.00



**New York State Department of Labor
Worker Protection
Division of Labor Standards**

PERMITTED WORKING HOURS FOR MINORS UNDER 18 YEARS OF AGE

The following chart is a summary of the permitted working hours provisions of the New York State Labor Law relating to minors less than 18 years of age:

AGE OF MINOR (GIRLS AND BOYS)	INDUSTRY OR OCCUPATION	MAXIMUM DAILY HOURS	MAXIMUM WEEKLY HOURS	MAXIMUM DAYS PER WEEK	PERMITTED HOURS
MINORS ATTENDING SCHOOL					
When School is in Session 14 and 15	All occupations except farm work, newspaper carrier and street trades.	3 hours on school days 8 hours on other days	18 ¹	6	7 AM to 7 PM
16 and 17	All occupations except farm work, newspaper carrier and street trades.	4 hours on days preceding school days (i.e., Mon., Tues., Weds., Thurs. ² 8 hours on Fri., Sat., Sun. and Holidays. ⁴	28 ⁴	6 ⁴	6 AM to 10 PM ³
When School is Not In Session (Vacation)					
14 and 15	All occupations except farm work, newspaper carrier and street trades.	8 hours	40	6	7 AM to 9 PM June 21 to Labor Day
16 and 17	All occupations except farm work, newspaper carrier and street trades.	8 hours ⁴	48 ⁴	6 ⁴	6 AM to Midnight ⁴
MINORS NOT ATTENDING SCHOOL 16 and 17	All occupations except farm work, newspaper carrier and street trades.	8 hours ⁴	48 ⁴	6 ⁴	6 AM to Midnight ⁴
FARM WORK					
12 and 13	Hand harvest of berries, fruits and vegetables.	4 hours		-----	7 AM to 7 PM June 21 to Labor Day 9 AM to 4 PM Day after Labor Day to June 20
14 and older	Any farm work	-----	-----	-----	
NEWSPAPER CARRIERS. 11 to 18	Delivers, or sells and delivers newspapers, shopping papers or periodicals to homes or business places.	4 hours on school days 5 hours on other days	-----	-----	5 AM to 7 PM or 30 minutes prior to Sunset, whichever is later
STREET TRADES 14 to 18	Self-employed work in public places selling newspapers or work as a bootblack.	4 hours on school days 5 hours on other days	-----	-----	6 AM to 7 PM

¹Students 14 and 15 enrolled in an approved work/study program may work 3 hours on a school day, 23 hours in any one-week when school is in session.

²Students 16 and 17 enrolled in an approved Cooperative Education Program may work up to 6 hours on a day preceding a school day other than a Sunday or Holiday when school is in session, as long as the hours are in conjunction with the Program.

³6 AM to 10 PM or until midnight with written parental and educational authorities consent on day preceding a school day and until midnight on day preceding a non-school day with written parental consent.

⁴This provision does not apply to minors employed in resort hotels or restaurants in resort areas.

A SCHEDULE OF HOURS OF WORK FOR MINORS UNDER 18 YEARS OF AGE MUST BE POSTED IN THE ESTABLISHMENT BY THE EMPLOYER.

ADDITIONAL CHILD LABOR LAW INFORMATION

- An Employment Certificate (Working Paper) is required for all minors under 18 years of age who are employed.
 - There are numerous prohibited occupations or minors in New York State. Contact any of the offices listed below for further information.
 - Civil penalties for violations of Child Labor Laws are:
 - First Violation - maximum \$1,000*
 - Second Violation - maximum \$2,000*
 - Third or Subsequent Violation - maximum \$3,000*
- * If a minor is seriously injured or dies while illegally employed, the penalty is treble the maximum penalty allowable under the law for such violation.
- Section 14A of the Workers' Compensation Law provides double compensation and death benefits for minors illegally employed.

Inquiries concerning these laws and other provisions of the New York State Labor Law may be addressed to the Department of Labor, at one of the offices of the Division of Labor Standards listed below:

CITY	ZIP CODE	ADDRESS	TELEPHONE
ALBANY	12240	State Office Building Campus	(518) 457-2730
BINGHAMTON (Subdistrict)	13901	44 Hawley Street	(607) 721-8014
BUFFALO	14202	65 Court Street	(716) 847-7141
GARDEN CITY	11530	400 Oak Street	(516) 794-8195
NEW YORK	10013	75 Varick Street, 7 th Floor	(212) 775-3880
ROCHESTER (Subdistrict)	14607	109 S. Union Street	(585) 258-4550
SYRACUSE	13202	333 East Washington Street	(315) 428-4057
WHITE PLAINS	10605	120 Bloomingdale Road	(914) 997-9521

DOL WEBSITE HOMEPAGE
<http://www.labor.state.ny.us>

New York State Department of Labor

<https://labor.ny.gov> Labor Standards

- [Home](#)
- [Worker Protection \(/workerprotection/wp_index.shtm\)](/workerprotection/wp_index.shtm)
- [Minimum Wage for Fast Food Workers](#)

- [Labor Standards \(/workerprotection/laborstandards/labor_standards.shtm\)](/workerprotection/laborstandards/labor_standards.shtm)
- [Wage and Hour Laws \(/workerprotection/laborstandards/workprot/lshmpg.shtm\)](/workerprotection/laborstandards/workprot/lshmpg.shtm)
- [Child Labor \(/workerprotection/laborstandards/workprot/minors.shtm\)](/workerprotection/laborstandards/workprot/minors.shtm)
- [Working Papers](#)
 - [Overview \(/workerprotection/laborstandards/workprot/wphmpg.shtm\)](/workerprotection/laborstandards/workprot/wphmpg.shtm)
 - [State Prohibited Occupations \(/workerprotection/laborstandards/workprot/stprhbc.shtm\)](/workerprotection/laborstandards/workprot/stprhbc.shtm)
- [Apparel Industry](#)
 - [Overview \(/workerprotection/laborstandards/workprot/garment.asp\)](/workerprotection/laborstandards/workprot/garment.asp)
 - [Locate a Registered Apparel Contractor \(/workerprotection/laborstandards/workprot/ApparelRpt1.asp\)](#)
- [Farm Labor](#)
 - [Overview \(/workerprotection/laborstandards/farm_labor.shtm\)](/workerprotection/laborstandards/farm_labor.shtm)
 - [Search Farm Program Registrants \(/workerprotection/laborstandards/farmProgramRegistrants.asp\)](#)
- [Employee Leasing Firms \(/workerprotection/laborstandards/employer/peo.shtm\)](/workerprotection/laborstandards/employer/peo.shtm)
- [Child Performer](#)
 - [Overview \(/workerprotection/laborstandards/secure/child_index.shtm\)](/workerprotection/laborstandards/secure/child_index.shtm)
 - [Online Application \(https://www.labor.ny.gov/secure/ChildPerformer/welcome.html\)](https://www.labor.ny.gov/secure/ChildPerformer/welcome.html)
- [Licenses, Permits, Certifications and Registrations \(/workerprotection/laborstandards/wpcpu.shtm\)](/workerprotection/laborstandards/wpcpu.shtm)
- [Frequently Asked Questions](#)
 - [Wage and Hour \(/workerprotection/laborstandards/faq.shtm\)](/workerprotection/laborstandards/faq.shtm)
 - [Mandatory Nurse Overtime \(/workerprotection/laborstandards/workers_rights/Mandatory_OT_FAQ.shtm\)](/workerprotection/laborstandards/workers_rights/Mandatory_OT_FAQ.shtm)
 - [Child Performer \(/workerprotection/laborstandards/secure/ChildPerformerFAQ.shtm\)](/workerprotection/laborstandards/secure/ChildPerformerFAQ.shtm)
- [Forms and Publications](#)
- [Contact Us \(https://labor.ny.gov/workerprotection/laborstandards/ls_contactUs.shtm\)](https://labor.ny.gov/workerprotection/laborstandards/ls_contactUs.shtm)

Minimum Wage for Fast Food Workers: Frequently Asked Questions

- Q: [What is the Minimum Wage for Fast Food Workers?](#)
- Q: [When does the Minimum Wage for Fast Food Workers take effect?](#)
- Q: [Is the Minimum Wage for Fast Food Workers \\$15.00 per hour?](#)
- Q: [Is the Minimum Wage for Fast Food Workers rate the same for all fast food workers in the State?](#)
- Q: [What are the Minimum Wage rates for Fast Food Workers starting on December 31, 2015?](#)

- Q: What are the scheduled increases for Fast Food Workers after December 31, 2015?
- Q: Which employees must be paid the Minimum Wage for Fast Food Workers?
- Q: What is a Fast Food Establishment?
- Q: What is a chain?
- Q: Does a Fast Food Establishment include chains where all the locations are within New York State?
- Q: Does a Fast Food Establishment include chains with less than 30 locations in New York State?
- Q: Is a takeout or delivery-only establishment considered a Fast Food Establishment?
- Q: Is a buffet-style restaurant with limited table service considered a Fast Food Establishment?
- Q: Does a Fast Food Establishment located within a non-Fast Food Establishment, such as a retail, convenience or department store, gas station, private college, or airport, have to pay the Minimum Wage for Fast Food Workers to employees?
- Q: Does that mean that a Fast Food Establishment includes retail, convenience and department stores, and gas stations when they sell food or drinks, and are part of a chain of 30 or more locations?
- Q: How much can an employer charge a fast food employee for an employer-provided meal?
- Q: How much does an employer have to pay a fast food employee who maintains his or her own uniform?
- Q: Can fast food employees keep the tips they earn?
- Q: Can a fast food employer take a credit towards the Minimum Wage for Fast Food Workers for tips earned by a fast food employee?
- Q: Are fast food employees subject to the call-in and spread-of-hours pay requirements for the Hospitality Industry?
- Q: Are fast food employees eligible for overtime pay?
- Q: What other information is available about the Minimum Wage for Fast Food Workers?
- Q: What if I have a question about the Minimum Wage for Fast Food Workers?

Q: What is the Minimum Wage for Fast Food Workers?

A: The Minimum Wage for Fast Food Workers is a new minimum wage rate for fast food employees working in New York State.

[|top|](#)

Q: When does the Minimum Wage for Fast Food Workers take effect?

A: The first increase takes effect on December 31, 2015.

[|top|](#)

Q: Is the Minimum Wage for Fast Food Workers \$15.00 per hour?

A: After a series of annual increases, the Minimum Wage for Fast Food Workers will be \$15.00 per hour.

[|top|](#)

Q: Is the Minimum Wage for Fast Food Workers rate the same for all fast food workers in the State?

A: When fully implemented, the rate will be the same for all fast food workers. During the phase-in period, the rates paid to such workers in New York City are different from the rate paid to workers in the rest of the State.

[|top|](#)

Q: What are the Minimum Wage rates for Fast Food Workers starting on December 31, 2015?

A: New York City is \$10.50 per hour. The rest of the State is \$9.75 per hour.

[|top|](#)

Q: What are the scheduled increases for Fast Food Workers after December 31, 2015?

A: After December 31, 2015, the scheduled increases will continue as follows:

New York City	
12/31/2016	\$12.00 per hour
12/31/2017	\$13.50 per hour
12/31/2018	\$15.00 per hour

Rest of the State	
12/31/2016	\$10.75 per hour
12/31/2017	\$11.75 per hour
12/31/2018	\$12.75 per hour
12/31/2019	\$13.75 per hour
12/31/2020	\$14.50 per hour
07/01/2021	\$15.00 per hour

[|top|](#)

Q: Which employees must be paid the Minimum Wage for Fast Food Workers?

A: Any person working at a Fast Food Establishment must be paid the Minimum Wage for Fast Food Workers. An employee's job duties must include at least one of the following: customer service, cooking, food or drink preparation, delivery, security, stocking supplies or equipment, cleaning, or routine maintenance.

[|top|](#)

Q: What is a Fast Food Establishment?

A: A Fast Food Establishment is any business that meets the following criteria:

- Primarily serves food or drinks, including coffee shops, juice bars, donut shops, and ice cream parlors; and
- Offers limited service where customers order and pay before eating, including restaurants with tables but without full table service and places that only provide take-out service; and
- Is part of a chain of 30 or more locations, including individually-owned establishments associated with a brand that has 30 or more locations nationally.

The list above summarizes several definitions that are published in [12 NYCRR § 146-3.13 \(/formsdocs/wp/CR146.pdf\)](#), which should be consulted for the full and complete terms.

[|top|](#)

Q: What is a chain?

A: For the purposes of determining the appropriate minimum wage, a chain is a set of establishments that share a common brand or are characterized by standardized options for décor, marketing, packaging, products, and services. This includes franchised locations.

[|top|](#)

Q: Does a Fast Food Establishment include chains where all the locations are within New York State?

A: Yes, local chains that only have locations within New York State are covered as long as they have at least 30 locations. There is no requirement that the chain have locations outside of New York State.

[|top|](#)

Q: Does a Fast Food Establishment include chains with less than 30 locations in New York State?

A: Yes, as long as the chain has at least 30 locations nationally.

[|top|](#)

Q: Is a takeout or delivery-only establishment considered a Fast Food Establishment?

A: Yes, if the establishment fits the description in #8, employers must pay employees the Minimum Wage for Fast Food Workers.

[|top|](#)

Q: Is a buffet-style restaurant with limited table service considered a Fast Food Establishment?

A: Yes, if the establishment fits the description in #8, employees must be paid the Minimum Wage for Fast Food Workers.

[|top|](#)

Q: Does a Fast Food Establishment located within a non-Fast Food Establishment, such as a retail, convenience or department store, gas station, private college, or airport, have to pay the Minimum Wage for Fast Food Workers to employees?

A: Yes, if the Fast Food Establishment fits the description in #8, employers must pay employees the Minimum Wage for Fast Food Workers.

[|top|](#)

Q: Does that mean that a Fast Food Establishment includes retail, convenience and department stores, and gas stations when they sell food or drinks, and are part of a chain of 30 or more

locations?

A: If the service of food or drinks is not the primary purpose of the establishment or chain, then it would not be considered a Fast Food Establishment.

[|top|](#)

Q: How much can an employer charge a fast food employee for an employer-provided meal?

A: Under the Hospitality Wage Order's provisions for non-service employees, the meal credit amount for fast food employees is \$3.10 as of December 31, 2015.

[|top|](#)

Q: How much does an employer have to pay a fast food employee who maintains his or her own uniform?

A: Under the Hospitality Wage Order, the amount owed for uniform maintenance depends on the number of hours an employee works each week. As of December 31, 2015, those amounts are:

\$11.20 for over 30 hours worked per week

\$8.85 for 20 to 30 hours worked per week

\$5.35 for 20 hours or less worked per week

See our guidance document [LS 400 \(/formsdocs/wp/LS400.pdf\)](/formsdocs/wp/LS400.pdf) for more information about uniforms in the Hospitality Industry.

[|top|](#)

Q: Can fast food employees keep the tips they earn?

A: Yes, fast food employees who earn tips must be allowed to keep them. It is a Labor Law violation to take tips from employees who earn them.

[|top|](#)

Q: Can a fast food employer take a credit towards the Minimum Wage for Fast Food Workers for tips earned by a fast food employee?

A: No tip credit is available under the Hospitality Wage Order for non-service employees such as fast food employees.

[|top|](#)

Q: Are fast food employees subject to the call-in and spread-of-hours pay requirements for the Hospitality Industry?

A:

Yes, call-in and spread-of-hours pay must be paid at the Minimum Wage rate for Fast Food Workers. Additional information about call-in pay and spread of hours requirements is available at labor.ny.gov/formsdocs/wp/CR146.pdf ([/formsdocs/wp/CR146.pdf](http://formsdocs/wp/CR146.pdf)).

[|top|](#)

Q: Are fast food employees eligible for overtime pay?

A: Yes, fast food employees must be paid at time-and-one-half the regular rate of pay for any hours worked over 40 per week.

[|top|](#)

Q: What other information is available about the Minimum Wage for Fast Food Workers?

A: Additional information is available in our fact sheet [P716](http://formsdocs/factsheets/pdfs/p716.pdf) ([/formsdocs/factsheets/pdfs/p716.pdf](http://formsdocs/factsheets/pdfs/p716.pdf)), Updated [Regulations](http://formsdocs/wp/CR146.pdf) ([/formsdocs/wp/CR146.pdf](http://formsdocs/wp/CR146.pdf)), or the [Summary of Wage Order Rates and Credits for the Hospitality Industry](http://formsdocs/wp/Part146.pdf) ([/formsdocs/wp/Part146.pdf](http://formsdocs/wp/Part146.pdf)).

[|top|](#)

Q: What if I have a question about the Minimum Wage for Fast Food Workers?

A: If you have a question about the Minimum Wage for Fast Food Workers, call 1-888-469-7365 or email ls.ask@labor.ny.gov (<mailto:ls.ask@labor.ny.gov>).

[|top|](#)

About Us

- [Overview \(/about/\)](#)
- [Our History \(/about/history.shtm\)](#)
- [Our Services \(/about/services.shtm\)](#)

Divisions

- [Employment & Workforce Solutions \(/dews-index.shtm\)](#)
- [Equal Opportunity \(/equal-opportunity/index.shtm\)](#)
- [Immigrant Policies & Affairs \(/immigrants\)](#)
- [Research & Statistics \(/stats/index.shtm\)](#)
- [Legal \(/legal/\)](#)
- [Planning & Technology \(/information-technology/index.shtm\)](#)
- [Unemployment Insurance \(/ui/ui_index.shtm\)](#)
- [Worker Protection \(/workerprotection/wp_index.shtm\)](#)

Boards

- [Employment Relations Board \(/erb/index.shtm\)](#)
- [Hazard Abatement Board \(/hab/\)](#)
- [Industrial Board of Appeals \(http://industrialappeals.ny.gov\)](#)
- [Local Workforce Investment Boards \(/workforcenypartners/lwia.shtm\)](#)
- [State Workforce Investment Board \(/workforce/swib/SWIBAbout.shtm\)](#)
- [Unemployment Insurance Appeal Board \(/ui-appeal/\)](#)

Newsroom

- [Press Releases & Public Notices \(/pressreleases/pressreleases.shtm\)](#)
- [Public Meetings \(/agencyinfo/publicmeeting.shtm\)](#)
- [WARN Notices \(/workforcenypartners/warn/warnportal.shtm\)](#)

Initiatives

- [Apprenticeship \(/apprenticeship/appindex.shtm\)](#)
- [CareerZone \(http://www.careerzone.ny.gov\)](#)
- [JobZone \(http://www.jobzone.ny.gov\)](#)

- [Regional Economic Development Councils \(http://nyworks.ny.gov/\)](http://nyworks.ny.gov/)
- [Ride Safe NY \(http://ridesafeny.com\)](http://ridesafeny.com)
- [Shared Work \(/ui/employerinfo/shared-work-program.shtm\)](/ui/employerinfo/shared-work-program.shtm)
- [Youth Portal \(/youth\)](/youth)

Contact Us

Unemployment Insurance (UI)

[Individual UI Claim Assistance \(/ui/claimantinfo/ContactInfo.shtm\)](/ui/claimantinfo/ContactInfo.shtm)

- (888) 209-8124

[Other UI Contact Information \(/ui/claimantinfo/ContactInfo.shtm\)](/ui/claimantinfo/ContactInfo.shtm)

NY.GOV ID Assistance

- (800) 833-3000

General Inquiries Unrelated to Individual UI claim assistance

- (518) 457-9000
- (888) 4-NYSDOL (888-469-7365)
- (800) 662-1220 TTY/TTD
-

*NYS Department of Labor
Building 12
W.A. Harriman Campus
Albany, NY 12240*

- [FOIL Request \(https://www.labor.ny.gov/secure/foilrequest.shtm\)](https://www.labor.ny.gov/secure/foilrequest.shtm)
- [Accessibility Policy \(/agencyinfo/accessibility.shtm\)](/agencyinfo/accessibility.shtm)
- [Privacy Policy \(/privacy.shtm\)](/privacy.shtm)
- [Get Adobe Reader \(/utilities/document-readers.shtm\)](/utilities/document-readers.shtm)

- [Facebook \(http://www.facebook.com/nyslabor\)](http://www.facebook.com/nyslabor)
- [Twitter \(http://twitter.com/nyslabor\)](http://twitter.com/nyslabor)
- [YouTube \(http://www.youtube.com/user/NYSLabor\)](http://www.youtube.com/user/NYSLabor)
- [LinkedIn \(https://www.linkedin.com/company/new-york-state-department-of-labor\)](https://www.linkedin.com/company/new-york-state-department-of-labor)
- [Google+ \(https://plus.google.com/u/0/b/100504435163160870071/100504435163160870071/\)](https://plus.google.com/u/0/b/100504435163160870071/100504435163160870071/)
- [Instagram \(http://instagram.com/nyslabor\)](http://instagram.com/nyslabor)
- [Pinterest \(http://www.pinterest.com/nysdol/\)](http://www.pinterest.com/nysdol/)
- [Tumblr \(http://nyslabor.tumblr.com/\)](http://nyslabor.tumblr.com/)

The New York State Department of Labor is an Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities.